



## **Terms and Conditions – GO SMASH!**

If you have any questions about the following terms or need additional information, we're here to help. Please contact us at [\*\*gosmashexperience@gmail.com\*\*](mailto:gosmashexperience@gmail.com).

### **1. Experience Description**

GO SMASH! is an immersive experience that allows participants to release built-up energy and tension through the controlled and supervised destruction of vehicles. It is ideal for groups of friends or team-building activities.

### **2. Participation Conditions**

- Participation is subject to the signing of a liability and consent form, in which the participant declares they are in suitable physical and mental condition to take part in the activity.
- The use of personal protective equipment (suit, gloves, visor, etc.) is mandatory throughout the experience.
- The organization reserves the right to interrupt the participation of anyone who fails to follow instructions or exhibits inappropriate behavior.

### **3. Group Payments and Cancellations**

- The experience is reserved upon payment of a deposit.
- The remaining amount must be paid up to 48 hours before the experience, with proof of payment sent via email.
- After the full payment of the experience, no refunds will be given in case of cancellation by one or more participants.
- It is possible to add participants to the reservation, provided that we are informed at least 48 hours in advance. In such cases, the total cost of the experience will be revised to ensure the quality and necessary resources for the experience.
- Cancellation Policy – Deposit:
  - Cancellation more than 15 days in advance: full refund of the deposit.
  - Cancellation between 15 and 7 days in advance: 50% refund of the deposit.
  - Cancellation less than 5 days in advance: no refund of the deposit.
- Cancellation Policy – Full Payment:



- Cancellation more than 15 days in advance: full refund of the total amount.
- Cancellation between 15 and 7 days in advance: 50% refund of the total amount.
- Cancellation less than 7 days in advance: no refund of the total amount.
- It is possible to reschedule the experience with at least 7 days' notice, subject to GO SMASH! availability.

#### **4. Cancellations by GO SMASH!**

- In case of adverse weather conditions or other force majeure events, the experience may be rescheduled or cancelled. In such cases, the client will receive a full refund of any amount already paid, according to their preference.

#### **5. Duration and Number of Participants**

- Each session has a maximum duration of 1.5 hours.
- The maximum number of participants per session is defined on a case-by-case basis.
- The number of participants agreed upon at booking may not be exceeded without prior notice and price adjustment.

#### **6. Liability and Safety**

- GO SMASH! is not responsible for any physical injuries sustained by participants who fail to correctly use the required safety equipment.
- In case of damage caused by negligent or intentional behavior, the participant may be held liable.

#### **7. Image Capture and Use**

- Participation in the experience may include photo or video recording for promotional or institutional purposes on GO SMASH!'s social media or official website.



**GO SMASH!**

- Participants may authorize or decline this image capture when signing the liability and consent form.
- Except Open Days, where by purchasing a ticket you agree to the capture of images (photo and video) during the event.

## **8. Acceptance of Terms**

By booking and/or participating in the GO SMASH! experience, the participant confirms that they have read, understood, and accepted these Terms and Conditions.